THE OHIO STATE UNIVERSITY

COLLEGE OF ENGINEERING

Cognitive Engineering Systems

ISE 3700

Credit Hours:

3.00 - 3.00

Course Levels:

Undergraduate (1000-5000 level)

Course Components:

Lecture Lab

Course Description:

Human-centered design of cognitive tools and work systems. Human-computer interaction; decision making; human error; computer-supported distributed work; design of decision support systems.

Prerequisites and Co-requisites:

Prereq: 2400, and enrollment in ISE major; or enrollment in Engineering Physics major.

Course Goals / Objectives:

- Understand how human-machine work systems carry out cognitive work such as decision making, process control, and planning
- Assess, study, and model cognitive work systems
- Understand what challenges basic forms of cognitive work (demand factors that can lead to failure)
- Understand what makes basic forms of cognitive work successful (how to support forms of cognitive work)
- Understand how to use computer systems to support coordination and collaboration across roles, space and time in distributed work systems
- Apply human-centered design principles to the design of products and complex systems

Cognitive Engineering Systems - 2/2

Course Topics:

- Introductory Case Study
- Studies and Models of Cognitive Work Systems
- Coordination/Collaboration (CSCW)
- Human Centered Automation & Decision Support Systems
- Behind Human Error
- Case Studies of Failure
- Supporting Cognitive Work: Human Centered Design
- Design Methods
- Evaluation of Designs
- Case Studies from Domains

Designation:

Required